



Tenant Plus

Membership Package

The Tenant Plus package from the Housing e-Academy will enable your organisation to offer tenants the opportunity to build confidence, improve their IT literacy and develop transferable skills that will put them ahead of the competition when applying for jobs.

Training can be accessed via any internet enabled computer. Each course takes around 2 hours to complete, but as it's e-learning the tenant can dip in and out around other commitments and work at a pace that suits their individual lifestyle

How it works.

Tenants are directed to a branded web page where they can register to access the training material. Once registered they receive an automatic text message confirming their user name and password for future reference,

At the same time your organisation receives an e-mail to confirm that a new learner has been added to the system. The tenant can now access the 2 courses that have been chosen by your organisation. Upon successful completion of each course the tenant can print a certificate for their personal records.

Your organisation can use the system to access reports showing pass rates, when the training has been accessed, most popular courses and more.

Level 1
Organisations
with 500 - 5,000
properties

£3,900 + VAT p.a.

Level 2
Organisations
with 5,000 - 15,000
properties

£5,900 + VAT p.a.

Level 3
Organisations
with 15,000 - 30,000
properties

£7,900 + VAT p.a.

Additional Courses

£1,500 + VAT p.a.

Current members
will receive 10%
discount

Courses available through Tenant Plus:

- Climbing the Career Ladder
- Conflict Resolution in the Workplace
 - Customer Care
- Data Protection in the Workplace
 - Fire Safety
- First Aid - Primary Survey
 - Healthy Living
- Managing a Home
- Manual Handling in the Workplace
- Money Matters - Financial Inclusion



For more information please contact
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